



# Cline Avenue Fellowship Childcare

*Christ-Centered Education and Care*

Wednesday, April 14, 2020

## **IMPORTANT: INFORMATION REGARDING CLOSURE**

Dear Childcare Family,

We are writing to inform you that we have just been notified one of our staff members has tested positive with COVID-19. Due to the timing of this positive case, the Lake County Health Department is requiring we close our program the next ten days beginning today to allow our staff to quarantine. During the closure, our facilities will undergo an extensive additional cleaning. We will reopen on Monday, April 26th at our normal operating hours.

We recognize this news may be difficult and concerning for many of you, as it is for us. Our existence is for the very purpose of relieving the burden of finding reliable and helpful care for your precious children. We have worked very hard through this pandemic to maintain a clean and safe environment. While we have and are committed as ever to fulfilling that purpose, we have made the difficult decision to follow the necessary guidance that is in the best interest of your children, family, our staff, and our community to close.

We apologize for the inconvenience that this unexpected closure has caused. We had a long conversation with the Health Department to find the best route forward. Please know, we are here to support you in any way we can and look forward to reopening as soon as we can. Please feel free if you have any questions to e-mail us at [clineavenuechildcare@gmail.com](mailto:clineavenuechildcare@gmail.com).

Thank You,

Pastor Joe Best and Jessica Gluth, Childcare Director

### **Some common questions we have been receiving:**

**Q: Does my child need to be tested?** A: The Lake County Health Department does not require testing or quarantine unless your child develops symptoms of COVID-19 (fever, cough, shortness of breath, etc.). If you or anyone in your family has any of these symptoms, please contact your medical provider for evaluation and care.

**Q: What about tuition?** A: There will be no tuition charged for the time of closure. If you have any questions regarding tuition, please feel free to reach out to Kathy Cruse at [kcruse@clineave.org](mailto:kcruse@clineave.org).

**Q: When will you reopen?** A: Monday, April 26th at 6 a.m.